

March 8, 2012

Important Safety Announcement

Dear Costco Member:

Costco's records indicate that you purchased the Kawasaki 19.2V Cordless Drill model # 691761, (Costco Item # 561130) between May 1, 2011 – February 17, 2012. We hope you are enjoying the performance and quality of your Kawasaki drill, and we appreciate your trust and loyalty to our products.

As part of our ongoing quality control program, Alltrade has determined that a small portion of these drills may have a poorly assembled trigger switch, which may cause a portion of the drill body near the trigger to heat up and deform or partially melt.

If your drill serial number falls within the number range indicated below, you may have experienced a performance issue with the trigger:

Serial #'s 1103030201 - 1103033656
Serial #'s 1104000001 - 1104017120
Serial #'s 1106000001 - 1106007340

Serial #'s 1107000001 - 1107005984
Serial #'s 1107016801 - 1107020640

If your drill body serial number falls within any of these number ranges, and if you have observed excessive heat or deforming around the trigger area, please visit www.alltrade2.fox-international.com for more information. You may also call our consumer support team at 800-727-7420, Monday - Friday 8:00 AM - 5:00 PM PST.

Our support team will be ready to assist you with any questions you have and provide a warranty exchange for the drill body if needed. Should a new drill body be required, it will be 100% compatible with your existing battery and charger.

When contacting customer support, please have your drill body available to provide the model number and serial number during the registration process.

Please pass this letter on to any person to whom the Kawasaki drill may have been given.

We at Alltrade Tools apologize for any inconvenience and we thank you for supporting the Kawasaki brand.

Sincerely,
Alltrade Tools LLC

